

Minutes of the Combined 3rd Patient Participation Group (PPG) and 4th Friends of Trescobeas (FOT) meeting Wednesday 17th July 2013

Attendees:

Mr Yorick O'Nyons
Ms Mary Bradley - Chair
Mr Mike Burden
Mr Peter Lidiard
Mrs Susan Hughes
Ms Senara Eggleton
Ms Susan Coulls
Mrs Barbara Coumbe
Mrs Sheila Brown
Mrs Chris Heelis
Mrs Ann Bennett
Mrs Dee Kimber
Mrs Glyn Hoyle
Mrs Jan Golding

Apologies:

Mrs Viv Lavan
Mr John Newton
Mr Adrian Watts

Opening Comments

The meeting commenced at 4pm.

Mr O'Nyons thanked everyone for attending.

He outlined that for this meeting we would combine the PPG and FOT as they had a significant amount of overlap.

Mr O'Nyons and Ms Bradley then read out the apologies

PPG MEETING

Ms Bradley then read through the minutes of the 2nd PPG meeting in January 2013.

Key points:

Waiting Room:

The group discussed the provision of a TV. The group thought that the money could be better spent.

The group discussed magazines and the supposed cross infection risk. YO said he had yet to receive guidance on this.

YO briefed the group that the waiting room would be painted in the Autumn.

Newsletter:

Ms Bradley said the Spring 2013 newsletter was very good. Group agreed.

YO briefed the group on commissioning. YO requested a volunteer to attend a Carrick meeting in November. Anyone interested is to notify YO.

MB gave an update on the FOT. Mr Burden says he was still pursuing a FO Mylor Surgery.

COMMUNITY MATRON

The Group praised the District Nurses and Community Matron for their sterling work. The group thought they were a huge asset and gave a very good service. They said they "feel like your friends". They also praised the Trescobeas Practice Nurses.

AOB

Mr Lidiard suggested traffic markings at the front entrance in order to better direct traffic. YO agreed to look into it.

Mr Lidiard suggested at least 2 more chairs with arms in the waiting room. This would assist patients. YO agreed to look into it.

Mrs Heelis requested a water cooler in the waiting room and offered to assist. YO agreed to look into it.

Mrs Heelis requested the Air Con to be switched on YO agreed to look into it.

The group requested the door be open at 0755 to allow patients to arrive before their 0800 appointments.

FRIENDS OF TRESCOBEAS SURGERY

Ms Bradley briefed the group on the FOT and the coffee morning. YO briefed the group on the INR machine.

General consensus was that it was an excellent event. Points:

Praise for Mrs Heelis 3 "helpers". They put an excellent shift in.
Impressed with number of Surgery staff who attended.
Not sure whether AF day had a positive or negative effect
Should have invited all PPG members on to the FOT

Treasurers report - Mrs Hoyle said the event had raised over £330. YO said their had been another £25 donation.

Next event - YO suggested that the FOT could run a similar coffee morning during the October Saturday Flu clinics. The group supported this idea. Mylor Friends could do likewise.

The group agreed to meet a month before hand to finalise ideas.

The meeting concluded at 5.15pm

DATE OF NEXT MEETING

Wednesday 4th September at 4pm