

## **MEETING 19<sup>th</sup> March 2024 held at Penmorvah Manor Hotel.**

### **Minutes**

**Present:** David Barrow (Chair), Anne Clover, Viv Lavan, John Killick, Verena Mitchell, Roger Preston.

For Trescobeas Practice (TP) team, Dr C Hounsome, and Practice Manager Hannah Cole

#### **1. Apologies.**

Averil Brelsford, Pamela Gray, Celia Savage. Elisabeth Watson

#### **2. Opening remarks.**

DB thanked all present for attending today. He shared his concern relating to repeated cancellations of Central Integrated Care Area forum meetings. He has contacted the leadership team and been offered a one to one meeting with relevant staff. Recently we have been notified there is a Falmouth and Penryn Integrated Care Forum meeting booked for April 19<sup>th</sup> at the Dracaena Centre Falmouth.

#### **3. Practice Update.**

HC - Pressures on the service remain acute. CH and HC agreed that pending county NHS structure reorganisation particularly relating to the Integrated Care Board, is creating uncertainty going forward. This is expected to settle down in the next few months.

Re staffing, the practice has 2 new receptionists replacing former colleagues, also 2 new phlebotomists.

Concerning costs, it was noted that although the national minimum wage has been raised, the allocation of funds to the practice budget has not risen accordingly.

Concerning TP estate - no changes were reported.

#### **4. New Primary Care Contract.**

HC stated that this is still awaited.

#### **5. Primary Care Hubs/Impact**

DB notes that there has been media reference to several local hubs now operating in Cornwall and asked if there is news relating to one in the

Falmouth area. HC commented that there has been discussion of a possible primary care hub within Falmouth Hospital, but no clinical staff were available, so plans are pending.

JK had heard via the parish council network about possible open clinical sessions in Tremayne Hall for basic health checks such as BP, cholesterol and weight. It was noted that the RCHT Reach out Team are currently offering open sessions for vaccine and health awareness checks at various locations in the county. This is independent of general practices.

#### **6. 2024 AGM/ New elected officers.**

DB noted that the AGM is expected to be in November. We now have 9 PPG members but are still looking for wider representation of all age groups. He emphasized again the need for younger “new blood” to take on the elected roles of chairman and secretary. The current incumbents have been in place for three years and it is time for change.

The possible use of a poster within the practice advertising the PPG and its role was discussed. It was agreed that we need an image to reflect the objective to represent a wider spectrum of age groups. HC suggested IT images could be used, DB offered to draft a poster. All agreed care is needed over how, when to present these requests for wider involvement to ensure the appropriate balance and integration with the current group is achieved. CH suggested also including a suggestion box in the surgery waiting rooms where patients can share ideas about new services and feedback, which would be welcomed.

#### **7. AOB**

JK Requested that during at a future meeting the PPG explore the scope for TRES COBEAS practice to interact with Biobank. He had noted reports that some practices are not releasing data from their patients even if it is anonymised. CH noted that relevant third party NHS approved organisations already extract anonymised data from patient records for ongoing research projects. DB asked if it is known how many practices already pass information to Biobank and who holds responsibility and liability within a practice concerning protection of patients’ data. HC offered to see if there is guidance already available on interactions between general practices and Biobank.

There was a reminder from the practice that every subject discussed in these meetings is confidential until minutes are published on the practice website.

**8. Date of Next Meeting**

Agreed a summer meeting of the PPG will be called if required. The next definite meeting will be The AGM in Nov 24.